Beginner's guide for credit cards

Li Chen Aug 2021

Contents

- It is simple to become an expert for credit cards
- 1. know the rules
- 2. earn points/miles
- 3. redeem

US credit system

Why cashback?

- It is a trap for consumer
 - Overall, Americans owe \$807 billion across almost 506 million card accounts.[1]
 - Annual percentage rate can be ~20%
- Fee from merchants
 - Transaction fee can be 1.5%~2.5% for Visa/Master, 1.6%~3.5% for Amex [2]
- Co-brand
 - Brands sell points at low price to banks -> banks pay consumers with points instead of cash -> consumers redeem points for unoccupied hotel rooms/flight seats
 - Inflation at will

[1] <u>https://www.valuepenguin.com/average-credit-card-debt</u>
[2] <u>https://www.uscreditcardguide.com/meiguoxinyongkashuakashouxufeixiaokepu/</u>

Why we still take the bait?

- Miles/Points: An alternative payment system
- Loyal program: extra perks (upgrades, free breakfast, lounge access, etc.)
- Award chart: fixed redemption rate for hotels/flights
- Hidden rules for flights: stop over, open jaw, etc.
- Hidden rules for hotels: 5th night free, etc.

My trip in 2019

- 90k ANA miles for a trip to Shanghai (home), Shenzhen (MICCAI conference), Hongkong (short trip) in business classes (EVA and Shenzhen airlines)
- Flat bed, nice meal, amenity kit







My trip in 2018 SEA-PEK by Hainan Airline



Pre-meal snacks



So.. Are you interested?

- If you never travel, my suggestion is applying a 2% cashback card (Citi Double Cash) and you can skip this guide.
- How to earn points/miles?
 - Welcome bonus from new credit cards
 - Daily cashback
- No matter which way, you need to get approved for a credit card
 - Knowing the credit score is useful

Credit score

What is credit score?

- A credit score is a numerical assessment based on a level analysis of a person's credit files, to represent the credit worthiness of an individual.
- From one of the three major credit bureaus: Experian, TransUnion, and Equifax
- FICO 8 score

Why we need to care credit scores?

- Important for credit card application
- Reduced interest rate for loan
- Not limited to banks

Portions of scores

- Auto payment
- Lower the amounts owed
 - Pay the debt before statement
- Plan credit card applications in a long term
- Diversify credit types: Loan, diversity of banks



How to check score

- Check through banks
 - Websites
- Check credit report
 - Experian: http://www.experian.com/
 - TransUnion and Equifax: <u>https://www.creditkarma.com/</u>

FAQ

- How good is good?
 - 670–739 is good, 740-799 is very good, and 800-850 is exceptional
 - No definite answer, higher better
 - But score does not mean everything
- Why my credit card application is rejected even if my score is XXX?
 - Many factors will contribute to the decision
 - Good relations with banks are more important than the FICO score
- Will credit card application reduce score?
 - Yes for short term
 - No for long term
- Higher credit limit helps?
 - Yes, if you don't pay debt before statement
 - More importantly, your available limit will help other lenders' make decisions

Cashback

How to maximize your daily spending

Which card to use for each category?

- For all the categories: consider gift card with >8% cashback
- Restaurant: Freedom*>Prestige>Amex Gold>Discover*>Freedom Flex/CSR/CSP>Hyatt
- Grocery: Freedom*>EDP>Amex Gold>Discover*
- Gas: Freedom*>Discover*>EDP(3)>Premier(3)
- Airline tickets: Amex Plat(5)>Prestige(5)>CSR(3)>Amex Gold(3)>Premier(3)
- Hotel: co-brand cards>CSR(3)>Prestige/Premier(3)
- Other travel: CSR(3)>Premier(3)
- Last choices: Citi Double Cash(2)>Freedom unlimited (1.5)>2% cashback cards
- Do no use: 1x mile or 1% cashback cards
- Baseline for non-category: Visa Gift Card (4MR-1.1%=5.3%)
- * only when that is the rotation category

Order for applying new cards with max bonus

- 0. If no credit history: Discover it (students)
- 1. Chase (until 524): first open a checking account, CSP/CSR (48m CD), Marriott/IHG/Hyatt, United/Southwest
 - Freedom? Why not downgrade to Freedom?
 - Freedom unlimited? For just \$100 welcome bonus?
 - Starbuck/Disney? Apply for collecting card designs?
- 2. Citi: first open a checking account, Premier/prestige (24m CD)->downgrade to double cash/custom cash
- 3. BOA: Alaska (24m CD)
- 3. Citi AA (24m CD)
- 2-4(based on offer). Amex: Platinum (wait until highest offer, one flavor each year), Gold
- 4. Hilton (up and down), Delta, Marriott (if no Chase)
- 5. Other banks wait until 2 years

So many cards? I need only 1/2/3?

- One-card option: Double cash on everything
- Two-card option 1: Chase CSR for point transfer/primary rental car insurance/pps + Freedom Flex for travel/dining/drug store(VGC)/rotation category(VGC)
- Two-card option 2: AMEX Platinum (one flavor per year) for travel/pps + AMEX GOLD for grocery(VGC,GC)/dining
- Three-card option 1: 1 card option + 2 cards option
- Three-card option 2: 2 cards option + new card for bonus

Caveat: annual fee for credit cards

- Not all the credit cards are free
- But cards with annual fees are usually coming with extra benefits
 - Priority pass
 - Rental car damage insurance
 - Credits for certain categories
 - Free night certificates
 - Free baggage
 - Elite status
- Close after 1 year for cards cannot offset its annual fees
 - Airline co-brand cards
- Real annual fee can be low considering all the benefits

Cards suitable for sitting in your drawer

- Some cards are having terrible cashbacks but the annual benefits are good
- Hotel co-brand cards like IHG (\$49 for an annual free night)
- You can never take it with you and put it in your drawer
- But don't forget to use it at least once per year to avoid autocancellation

Form of cashbacks

- Cash
 - The most straightforward/easy, but the value is hard to maximize
- Airline or hotel points
 - Usually only redeemed within the brands
- Transferable bank/Marriott points
 - Can be transferable

Wings of the Points

Calaska Airlines (Mileage Plan) [AS]	Aegean Airlines (Miles+Bonus) [A3]			
American Airlines (AAdvantage) [AA]	Chase UR Air Canada (Aeroplan) [AC] 🛞			
British Airways (Executive Club/Avios) [BA]	Air China (PhoenixMiles) [CA]			
Cathay Pacific (Asia Miles) [CX]	AmEx MR Air India (Flying Returns) [AI]			
Finnair (Finnair Plus) [AY]	Air New Zealand (Airpoints) [NZ]			
 Iberia (Iberia Plus/Avios) [IB] 	All Nippon Airways (ANA Mileage Club) [NH]			
	Avianca (LifeMiles) [AV]			
Japan Airlines (JAL Mileage Bank) [JL]	Copa Airlines (ConnectMiles) ICMI			
Malaysia Airlines (Enrich) [MH]	Capital One EgyptAir (EgyptAir Plus) [MS]			
Qantas (Frequent Flyer) [QF]	Ethiopian Airlines (ShebaMiles) [ET] 🥒 🥸			
Qatar Airways (Privilege Club/Qmiles) [QR]	EVA Air (Infinity MileageLands) [BR] 🥒			
Royal Jordanian (Royal Club) [RJ]	Lufthansa (Miles & More) [LH] 😔 🖄			
S7 Airlines (S7 Priority) [S7]	Scandinavian Airlines (EuroBonus) [SK]			
SriLankan Airlines (FlySmiLes) [UL]	Shenzhen Airlines (PhoenixMiles) [ZH]			
Aeroflot (Aeroflot Bonus) [SU]	Singapore Airlines (KrisFlyer) [SQ] South African Airways (Voyager) [SA] With			
Aerolíneas Argentinas (Aerolíneas Plus) [AR]	Marriott Bonyoy TAP Portugal (TAP Miles&Go) [TP]			
Aeroméxico (Club Premier) [AM]	Thai Airways (Royal Orchid Plus) [TG]			
in Europa (Suma) [UX]	Turkish Airlines (Miles&Smiles) [TK]			
	United Airlines (MileagePlus) [UA] 🔜			
Air France (Flying Blue) [AF]	Aer Lingus (AerClub/Avios) [EI]			
Alitalia (MilleMiglia) [AZ]	China Southern Airlines (Sky Pearl Club) [CZ]			
China Airlines (Dynasty Flyer) [CI]	EI AI (Matmid) [LY]			
China Eastern Airlines (Eastern Miles) [MU]	Emirates (Skywards) [EK]			
Czech Airlines (OK Plus) [OK]	Etihad (Etihad Guest) [EY] Frontier (Frontier Miles) [F9]			
🖗 📥 Delta Air Lines (SkyMiles) [DL]	Hainan Airlines (Fortune Wings Club) [HU]			
♂ Garuda Indonesia (GarudaMiles) [GA]	Hawaiian Airlines (HawaiianMiles) [HA]			
So Korean Air (SKYPASS) [KE]	N/A LATAM (LATAM Pass) [LA]			
Middle East Airlines (Cedar Miles) [ME]	Jet Airways (JetPrivilege) [9W]			
Saudia (Al Fursan Loyalty) [SV]	JetBlue (TrueBlue) [B6]			
✓ Vietnam Airlines (LotusMiles) [VN]	Southwest (Rapid Rewards) [WN] 📚			
✓ Vietnam / vinites (Educinities) [VII]	Virgin Atlantic (Flying Club) [VS]			
	Virgin Australia (Velocity) [VA]			

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https://www.uscreditcardguide.com/wings-of-the-points-points-transfer-chart-amex-chase-citi-spg-marriott/

Value of points for redemption

- We should always have a self-estimation for all points/miles
 - Decision for using cash or miles
 - Based on points redemption availability, how easy to get miles, reputations
- My estimations on hotel points
 - IHG:0.45 cpp (cent per point)
 - Hilton: 0.5 cpp
 - Marriott: 0.8 cpp
 - Hyatt: 1.6 cpp
- My estimations on flight miles
 - Delta: 1.4 cpm
 - Alaska: 1.8 cpm
 - Others: 1.5 cpm
- My estimations on bank points
 - UR/MR: 1.6 cpp
 - TYP: 1.5 cpp

Value of points for purchase

- Daily cashback with miles is equivalent to buy miles with cash
- Grocery with Amex gold (4MR) vs 2% cashback
 - Buy MR with 0.5 cpp + equivalent annual fee
 - MR at least worth 1.25 cpp if cash out, usually 1.6 cpp for flights (>>0.5 cpp)
 - Still a good choice using Amex gold
- Gas with Hilton (5 Hilton points) vs 2% cashback
 - Buy Hilton points with 0.4 cpp close to the estimated 0.5cpp value
 - Risky using Hilton card for gas
- Non-category using cobrand airline card vs 2% cashback
 - Buy airline miles with 2 cpp > estimated 1.6 cpp
 - Even higher than buying miles directly from airlines when the points are for sale
 - Not recommended
- The value of points is reflected only if you have a good redemption (real cpp>your estimated cpp)
- The lower your purchase value is, the safer you are
 - inflation can happen without early warnings

Redemption

Steps for preparing a trip

- Find your friends
- Find your destination(s)
- **Flight**: route->operating airlines (service)->ticketing airlines (rules)->getting miles (flexibility)
 - Least miles for best service
 - But there are so many restrictions and choices -- That is why it is hard to find sweet spots
- **Hotels**: know the regions->deals
- Rental cars
- Attractions

Flights redemption

- Partners and alliance
- Awardhacker.com
- For example: SEA-PVG business class (cash price ~\$3000)
 - Operating airlines: BR (SEA-TPE-PVG)
 - Ticketing airlines: NH
 - Getting miles: Amex MR

ANA	95k NH miles (Show ¢/mile) Round Trip Business High Season	1 stop SEA - PVG	Operated by NH	Transferable from MR UR TYP MB C1
Alaska.	100k AS miles (Show ¢/mile) Round Trip Business <u>Regular</u>	Nonstop / 1 stop BFI/SEA - PVG	Operated by HU, AS	Transferable from
	160k UA miles (Show ¢/mile) Round Trip Business Partner	1 stop BFI/SEA - PVG	Operated by Star Alliance and more	Transferable from

FAQ

- Is the award ticket worthy? When is best to book award tickets?
- Which airline to choose?
 - Which airline provides the best service?
 - Which airline charges the least miles+ tax
 - Is the award ticket available?
 - Award ticket == free flight?
- How to book award tickets?
- How to make the best value of award tickets?

Is the award ticket worthy?

- Cash or miles?
 - Based on your miles/points value estimation
 - Based on your stock of miles/points
 - Based on how complicated of your trip? Multi-city trips are usually better for award tickets
- Cash price can be very low if there are multiple competing airlines operating the same route and if you book in the right time
 - Usually <21 days before departure will lead to rising prices

Which airline provides the best service?

- Blogs
- Skytrax rating (<u>https://skytraxratings.com/the-worlds-5-star-airlines</u>)
- Five-star airlines in 2020
 - ANA All Nippon Airways
 - Asiana Airlines
 - Cathay Pacific Airways
 - EVA Air
 - Garuda Indonesia
 - Hainan Airlines
 - Japan Airlines
 - Korean Air
 - Lufthansa
 - Qatar Airways
 - Singapore Airlines

Is the award ticket available?

- That is the most annoying part.
- Some award tickets might not be bookable (due to system errors)
- Some award tickets must be booked by phone instead of internet
- Some award tickets must be booked as soon as they are released
 - US Australia
- Some award tickets have restrictions
 - Must be booked with a round trip for ANA

Fees to avoid when booking award tickets

- Award tickets are not totally free. You still need to pay taxes (and fuel surcharges)
- Some airlines charge you a lot for the award ticket
 - ANA for Lufthansa's flight
- Solution 1: find another ticketing partner/alliance for the same ticket
- Solution 2: use another route/flight

How to book award tickets?

- Usually just use the search engine from the airline's website
- Partners and alliance tickets are also bookable in the same system





Know the rules for award tickets

- Some award tickets allow free stop-over or open jaw
 - Additional place for travel
 - Alaska->Hainan SEA-PEK, PEK-PVG, similar price to SEA-PVG
- One ticket can span over 1 year
 - Stop over can be your home city
 - Future one-way ticket after your current round trip
- Special rules
 - Famous Cathay 85k business class one-way 'round' trip: SEA-HKG-YVR (now dead)
 - Abandon the second flight: Delta->China Southern 7k first class CAN-PVG-FOC (now dead)

Hotel redemption

- Main issue is cash vs points vs free night certificates
- Cheap cash price can be found in Priceline or Hotwire (no points, status for the stay)
- Watch out for black out days, restrictions and the expiration date for points/free night
- If all options available
 - If require much points and cash price is much expensive than your annual fee: consider free night
 - If the real cpp is over estimated cpp: consider points
 - Otherwise consider cash